

Ministry of Labour & Employment



Ministry of Labour & Employment signs MoU with Zepto in presence of Union Minister, Dr. Mansukh Mandaviya

MoU to open new window of opportunity through National Career Service (NCS) portal for young job-seekers

Zepto to provide 10,000 job postings during MoU duration, expanding urban employment opportunities

Nearly 7.5 crore vacancies mobilized on NCS Portal since inception

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A Memorandum of Understanding (MoU) was signed between Ministry of Labour & Employment and Zepto for enhancing employment opportunities as well as youth employability on the National Career Service (NCS) Portal. The MoU was signed in the presence of Union Minister for Labour & Employment and Youth Affairs & Sports, Dr. Mansukh Mandaviya in New Delhi today.



In his address, Dr. Mandaviya said, “The National Career Service (NCS) platform has emerged as a unique bridge between employers and job-seekers. With over 52 lakh registered employers and nearly 7.5 crore vacancies mobilized since inception, NCS has positioned itself as a one-stop solution for all employment-related services.”



“Strengthening of NCS portal through Artificial Intelligence (AI) and other world-class digital tools in near future will further enable job-seekers to identify opportunities tailored to their location requirements and respective qualifications,” the Union Minister added.

Welcoming the collaboration between the Ministry and Zepto, Dr. Mandaviya emphasised that this partnership would open new window of opportunity for young people, while allowing Zepto to connect with a suitable talent pool of human resource.

Secretary, Ministry of Labour and Employment. Ms. Vandana Gurnani, underlined that the MoU between the Ministry and Zepto would give a further impetus to enhancing formalization and social security coverage. Highlighting the role of NCS as a comprehensive portal providing job-matching, career counselling and skilling facilities, among others, she said, “This partnership will pave the way for generating secure, long-term, and quality employment.”



Shri Kaivalya Vohra, Co-founder, Zepto, said, “We are proud to partner with the Ministry of Labour & Employment to integrate with the NCS portal. This collaboration is a significant step towards creating a more inclusive and skilled workforce for the new-age economy. By connecting with NCS, we aim to provide thousands of gig and full-time opportunities, helping to empower India’s youth and contribute to the nation’s economic growth.”



The MoU between the Ministry of Labour & Employment and Zepto marks a major step in integrating platform economy opportunities with the Government's employment and skilling ecosystem. Zepto will provide 10,000 job postings during the MoU duration, creating a predictable and structured pipeline of urban employment opportunities for youth, women, and first-time job seekers. The partnership also creates a bridge to formalization and upskilling, linking gig workers with e-Shram registration, social security schemes, and opportunities for future employability and protection.

The MoU with Zepto adds a new dimension to the Ministry's mission of connecting job seekers with opportunities in the platform economy, enabling dignified, tech-driven livelihoods and bringing gig and quick-commerce roles into the formal employment ecosystem.

Over the past year, the Ministry of Labour & Employment has signed MoUs with several key organisations, including Amazon, Swiggy, Rapido and Quikr Jobs. These partnerships have already mobilized nearly five lakh vacancies on the NCS portal, strengthening employment opportunities for the youth.

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