CENTRAL KYC RECORDS REGISTRY

CKYC/2025/13 Date: October 31, 2025

To: All entities registered with Central KYC Records Registry (CKYCRR)

Dear Sir / Madam,

Sub: Enabling Accessibility to Digital KYC process to Differently Abled Persons

Further to the communique bearing reference CKYC/2025/11 dated August 21, 2025, the related system changes in CKYCRR were released on September 30, 2025.

In response to the feedback from reporting entities, the following relaxations shall be implemented to ease capturing information related to differently abled individuals in the CKYCRR system.

S. No.	Field Name	Existing System	Proposed System
1	Differently Abled Status	Mandatory	Mandatory
2	Type of Impairment	Mandatory if Differently Abled status is "Yes"	Optional - to be provided if available
3	Percentage of Impairment		
4	UDID Number		

These changes shall be released to the test environment on November 05, 2025, post 8:00 pm. All registered entities are requested update their systems accordingly.

The effective go live date for this change is November 14, 2025, 8:00 pm onwards.

For any questions or clarifications, please reach out to the helpdesk.

For and on behalf of Central KYC Records Registry

Helpdesk Contact Details:

Email: helpdesk@ckycindia.in

Phone: 022 61102592 / 022 50623300